Android Cloud Network Media Player (LAN & Wi-Fi)

Quick Start User Manual

Manual Version PPCNET-B1.0q

24/7 Usage | High Definition | Scrolling Text | Wireless Network | Cloud Based CMS | Multiple Outputs | Multiple Media Zones | LAN Connection

Safety Instructions

- Please keep the display away from any heat sources. Place the display in a stable and well-ventilated place.

- Please handle with care as product contains glass.

- The holes or openings on the display are designed for ventilation. Do not cover or block the ventilation holes or openings with any objects.

- Shut off the power supply before cleaning.

- You may use a glass cleaner to clean the product as required. However, never spray the cleaner directly onto the display surface.

- Do not attempt to repair this product yourself! Improper disassembly of the product may invalidate the warranty and lead to possible danger

- If you have a problem that cannot be solved using the "Troubleshooting" guidelines, please contact your supplier.

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1. Quick Start Guide

Weather you intend to connect your media player to your network via Wi-Fi, or using an Ethernet cable in LAN mode, you must first connect it to your screen using the HDMI cable provided. If you would prefer to use a longer HDMI cable feel free to do so. Insert one end of the HDMI cable into your media player and the other end into your screen:

Finally make sure that your screen is set to read the signal from its HDMI input source.

2. LAN Setup

The Android Cloud Network Media Player is set to Wi-Fi as default so if you want to connect to your network using an Ethernet cable you must switch it to LAN mode first.

1 of 6.   Before you switch the connectivity mode you should insert your live Ethernet cable into the LAN port of the media player:


2 of 6.   Once your media player has been connected to your screen via HDMI please connect it to the mains using the power cable supplied. Allow a few minutes for your media player to boot up, it will attempt to connect to a network and then fail, some default content will then display.

3 of 6.   Press "STOP" on your remote control to return to the blue Home screen.

4 of 6.   Next press "SETUP" to access the main menu and navigate the left hand side menu to "System Control", press right and change the "Work Mode" to "LAN":
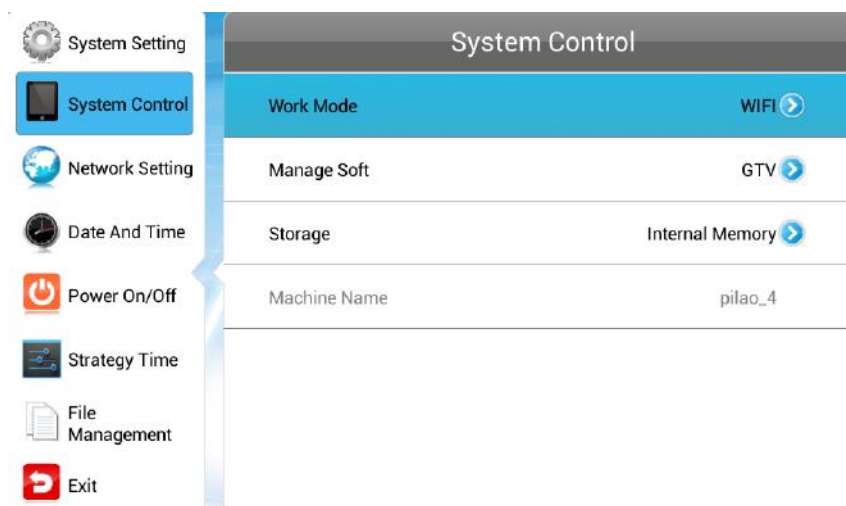
5 of 6.   Navigate back to the left hand side menu and select "Exit", you will then be asked to confirm changes, select "YES".

6 of 6.   The media player will then reboot and providing there is unrestricted internet access via the Ethernet cable inserted into the LAN port then the media player will connect to the server automatically.

You can check connectivity by pressing "STOP" to access the blue Home screen then looking at the "Network Status" information box; there should be icons with two green ticks, if there is you can now update your media player via MySignagePortal.com (see section 4). If the bottom icon has a tick but not the top icon your network may have some restrictions such as a firewall, please contact your network administrator to find out if there are any restrictions. If neither of the icons have a green tick then please check the connectivity of the LAN cable.

NOTE: If you have purchased more than one media player, we recommend that you make a note of the SN code of the player you are testing first. This is printed on a label on the base of the media player and is 8 digits long.

3. Wi-Fi Setup

This is a quick start guide for setting up an Android Cloud Network Media Player on a Wi-Fi network. First you must set up your hardware.

1 of 10. Begin by screwing in your media player's Wi-Fi aerial.

2 of 10. Once your media player has been connected to your screen via HDMI please connect it to the mains using the power cable supplied. Allow a few minutes for your media player to boot up, it will attempt to connect to a network and then fail, some default content will then display.

3 of 10. Press "STOP" on your remote control to return to the blue Home screen.

4 of 10. Now press "SETUP" to access the main menu
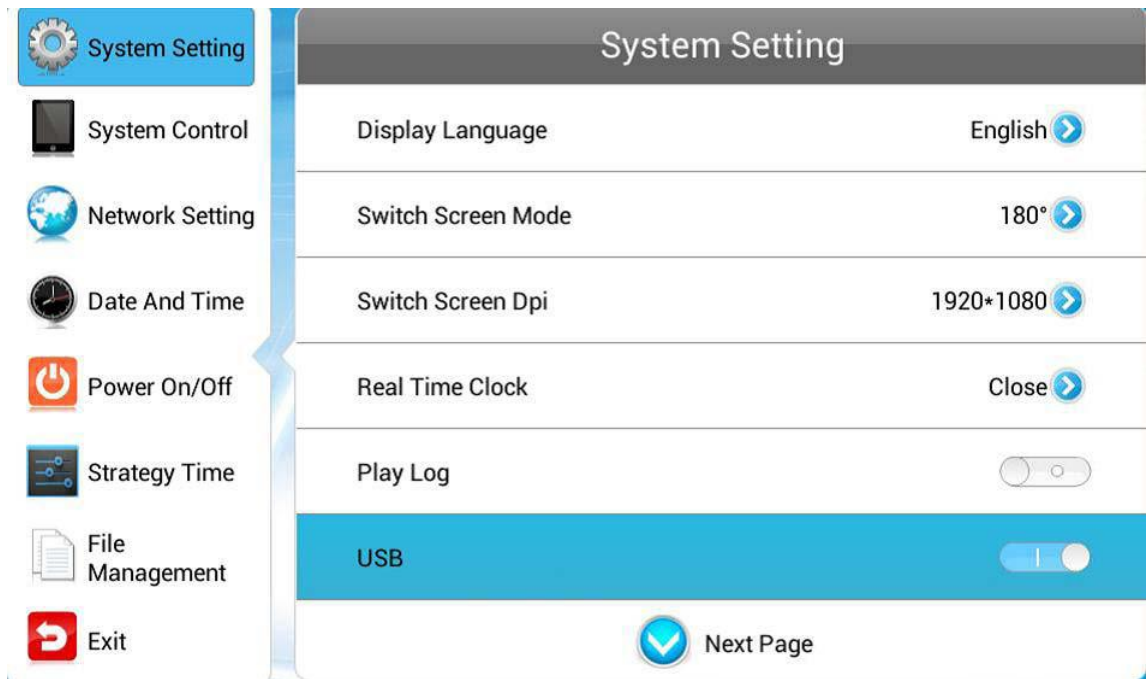
5 of 10.   Then navigate to "Network Settings" and press "►"
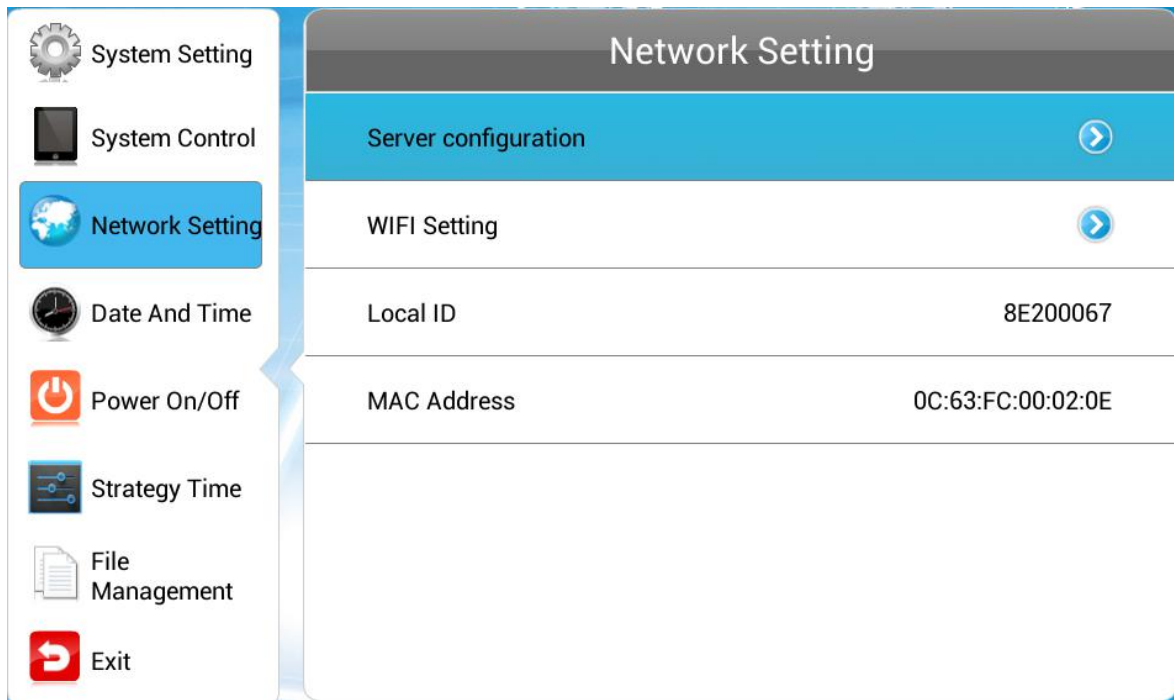
6 of 10. Next, using the remote control, navigate to "WIFI Settings" and select by pressing "▶".
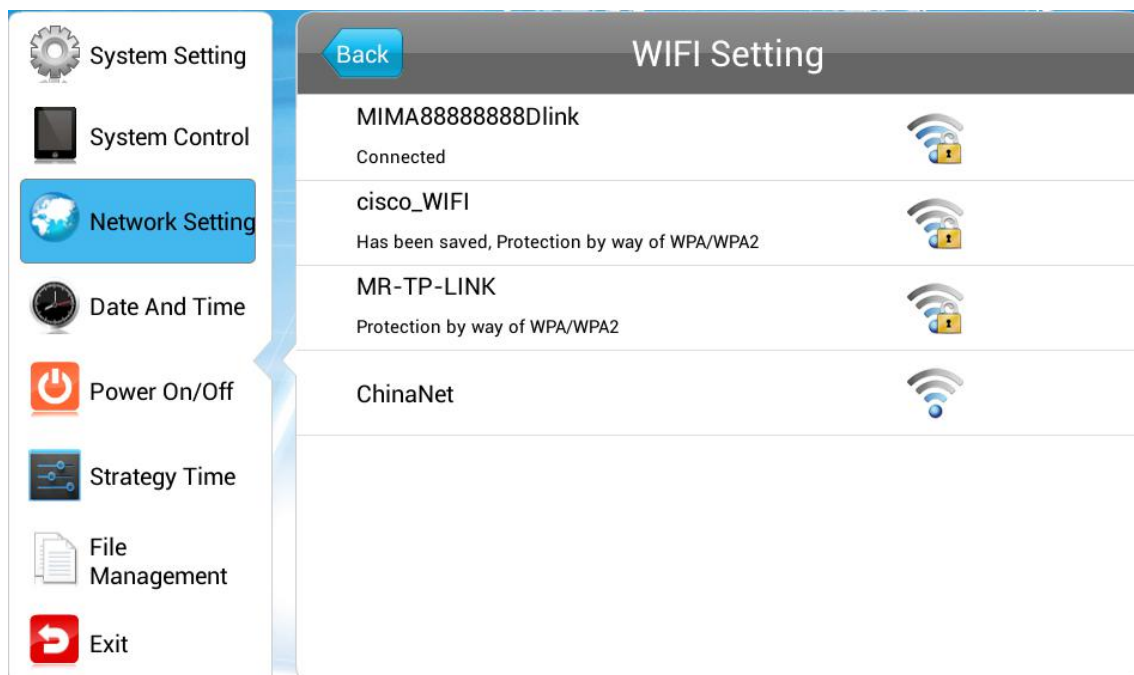
7 of 10. You should now see a list of Wi-Fi networks. Navigate to yours and press "PLAY". This will then prompt you to input your password (if required) using the on screen keyboard. Once you have entered your password highlight and select "back" from the on screen keyboard. Then highlight and select "Connect".
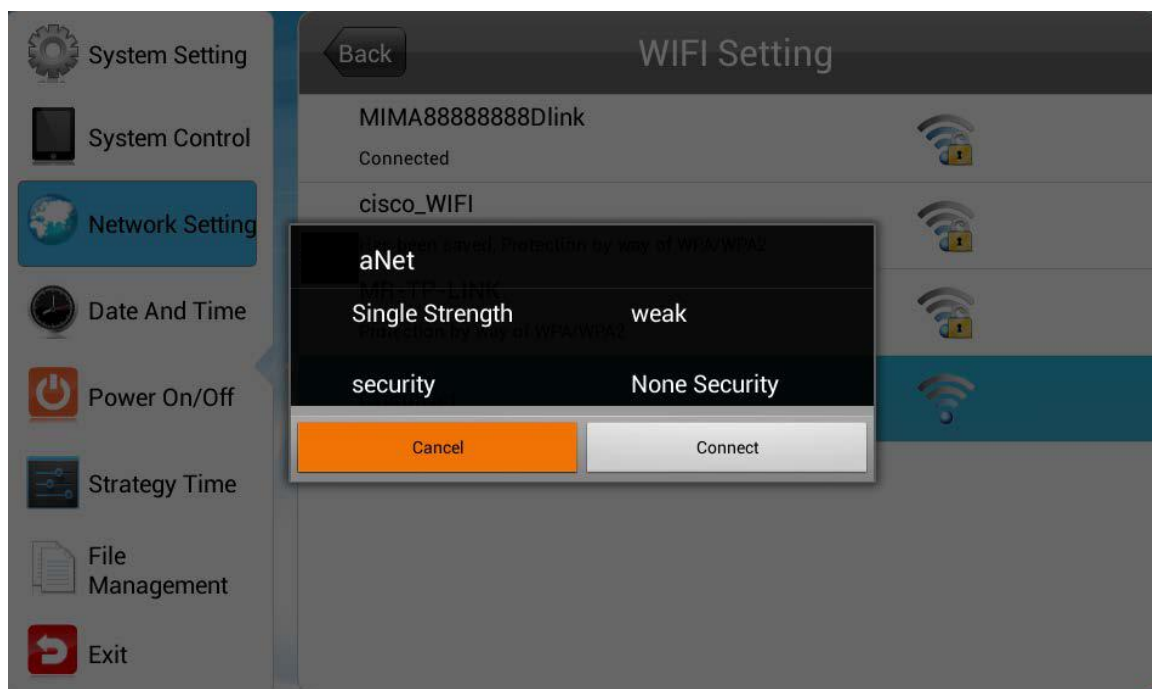
8 of 10. The connection status under the network name should now change from
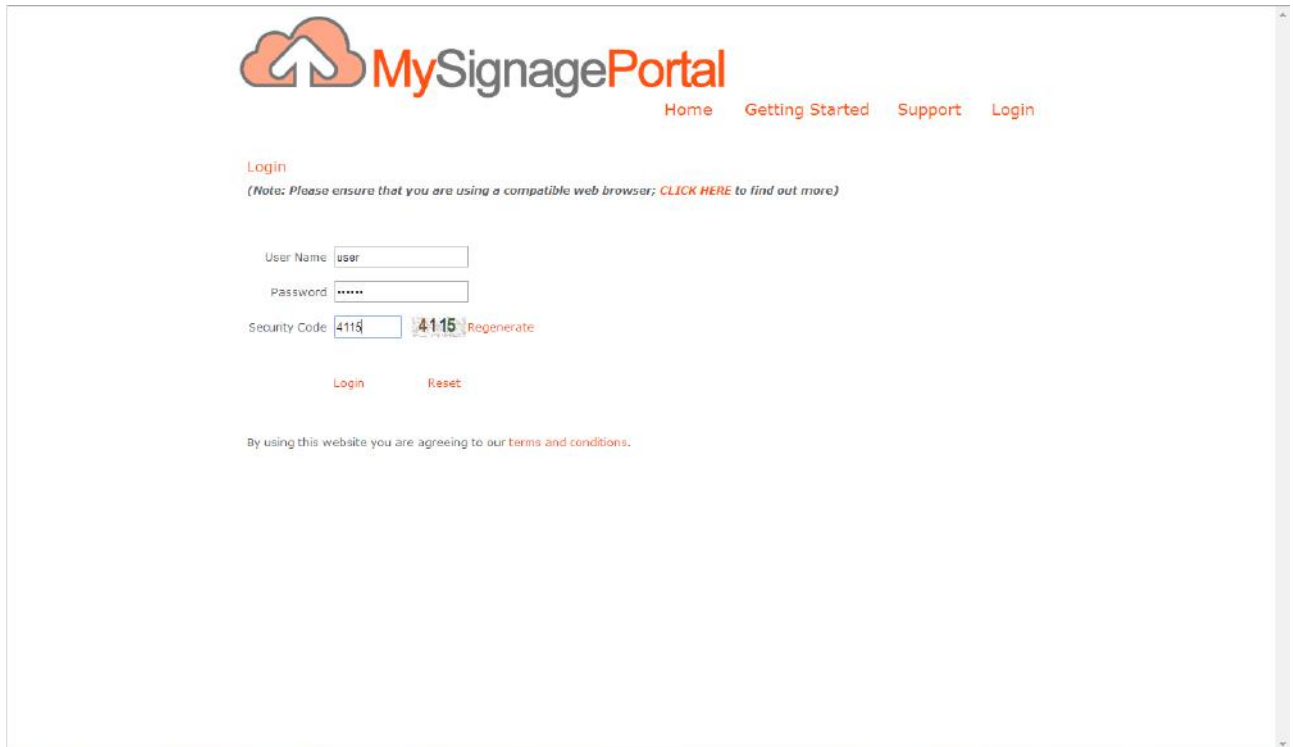
"Connecting…" to "Has connected".

9 of 10.   Finally, navigate to "Back" and press "PLAY". This will bring you back to the "Network Settings" menu. Press '◄' to go back to main menu then navigate to "Exit" and press "PLAY". The system will ask to if you want to reboot the media player so that the changes can take effect, select "YES".

10 of 10. Your player is now ready to be updated via the CMS software. The default demo content will continue to play until you update your player.

4. Quick Start Guide – Software

1 of 15.   Begin by launching a web browser, we recommend Google Chrome however most popular browser should be compatible, then go to www.mysignageportal.com and click "Login" from the top navigation menu. Next, enter the username and password that you were provided with when you received your media player along with the security code.
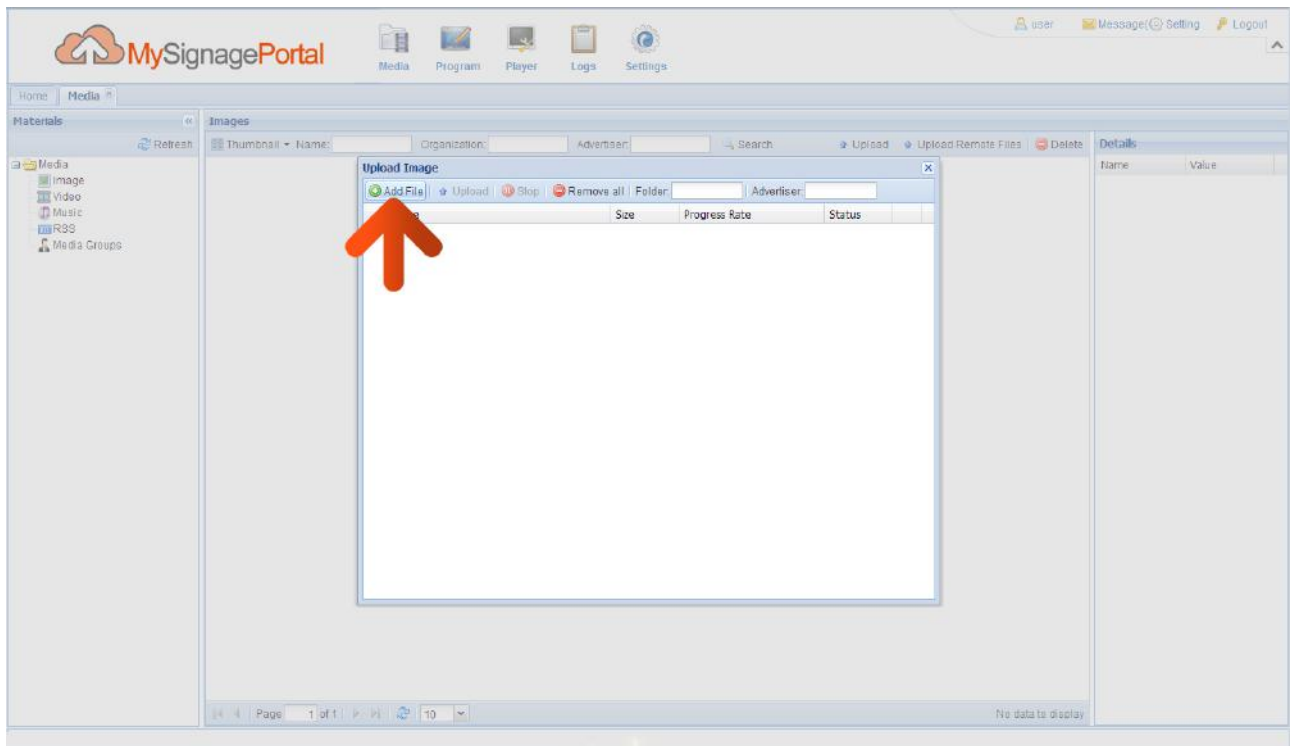
2 of 15.   Once you have successfully logged in, upload two JPEG images. Begin by clicking on
the "Media" icon on the Top Menu then click on "Image".
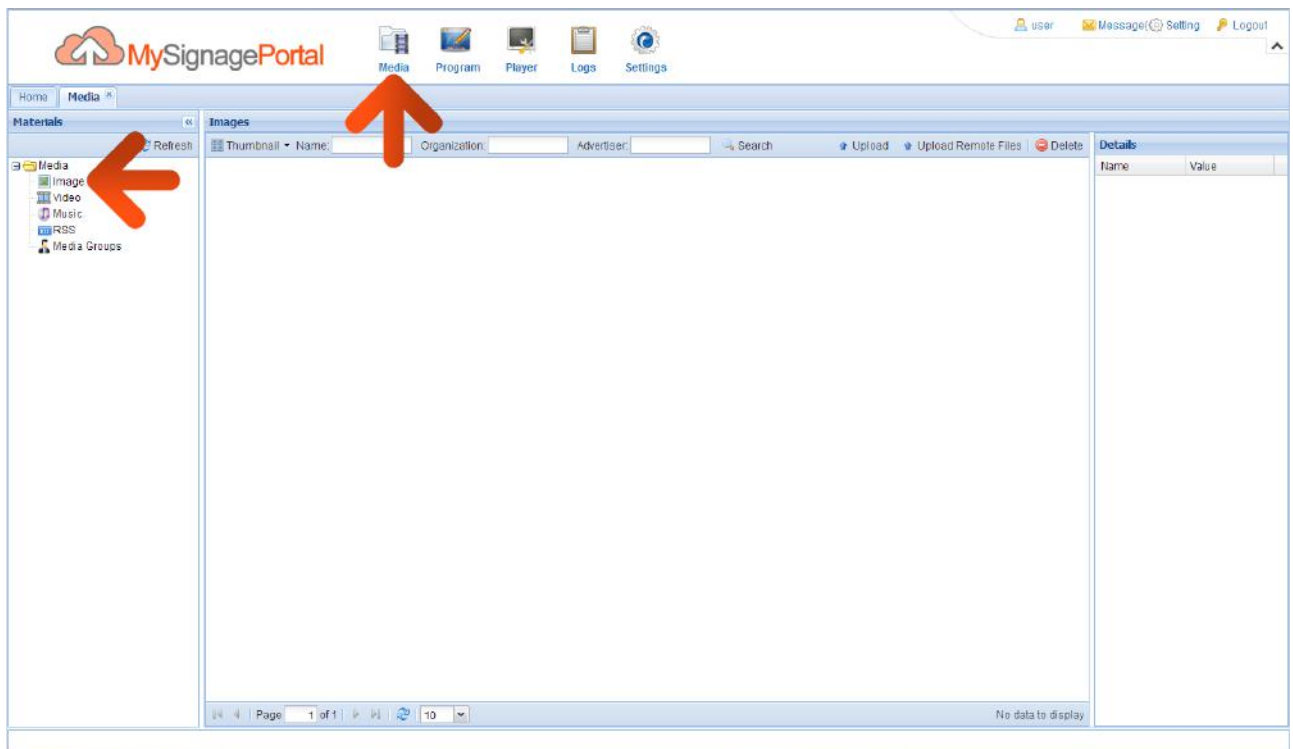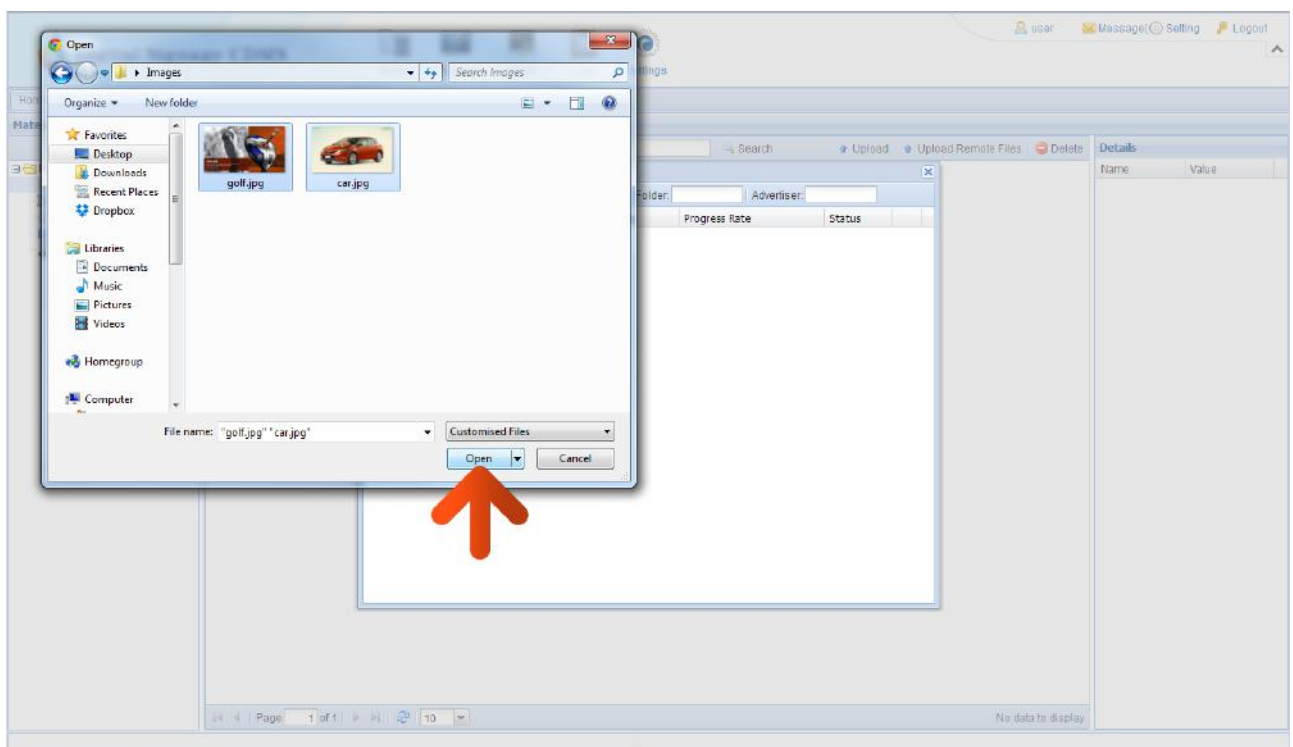

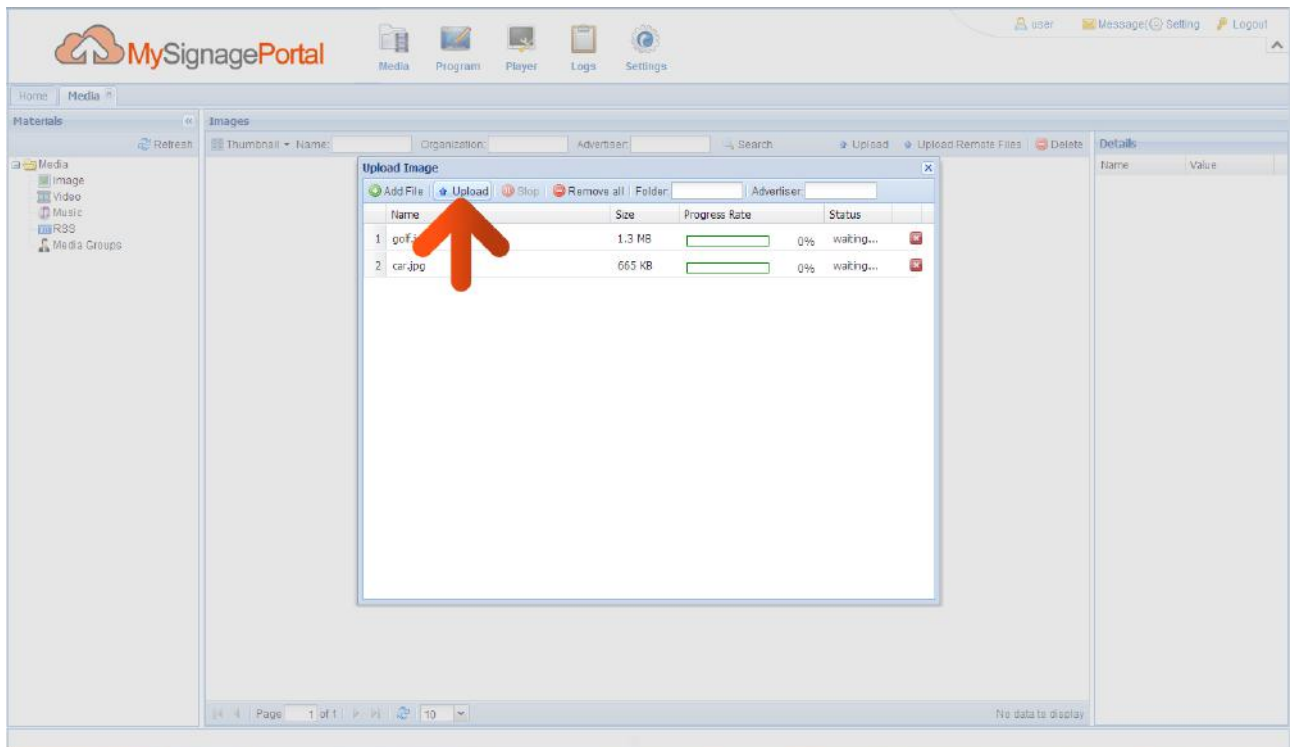3 of 15.   Then click on the "Upload" button.
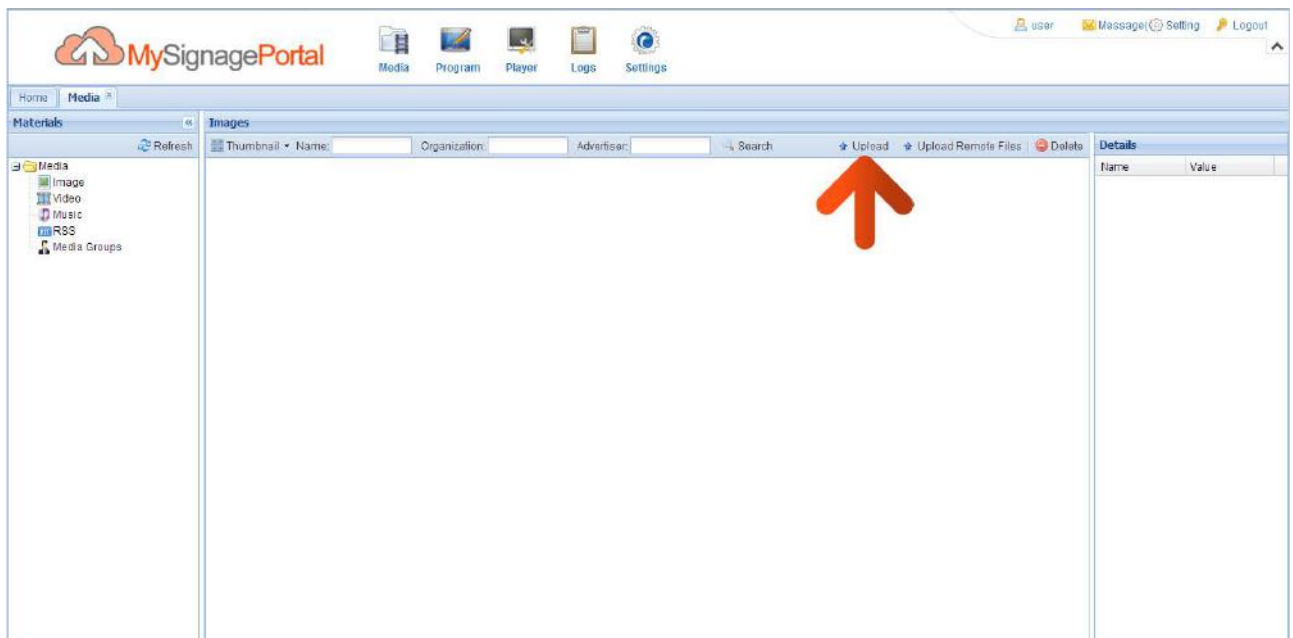
4 of 15.   The Upload Image window will now appear. To begin uploading files please click the "Add Files" button.


5 of 15.   You can now browse through your files and select the JPEG images you wish to upload. Once you have selected the image files you wish to upload click "Open" in the browser window.
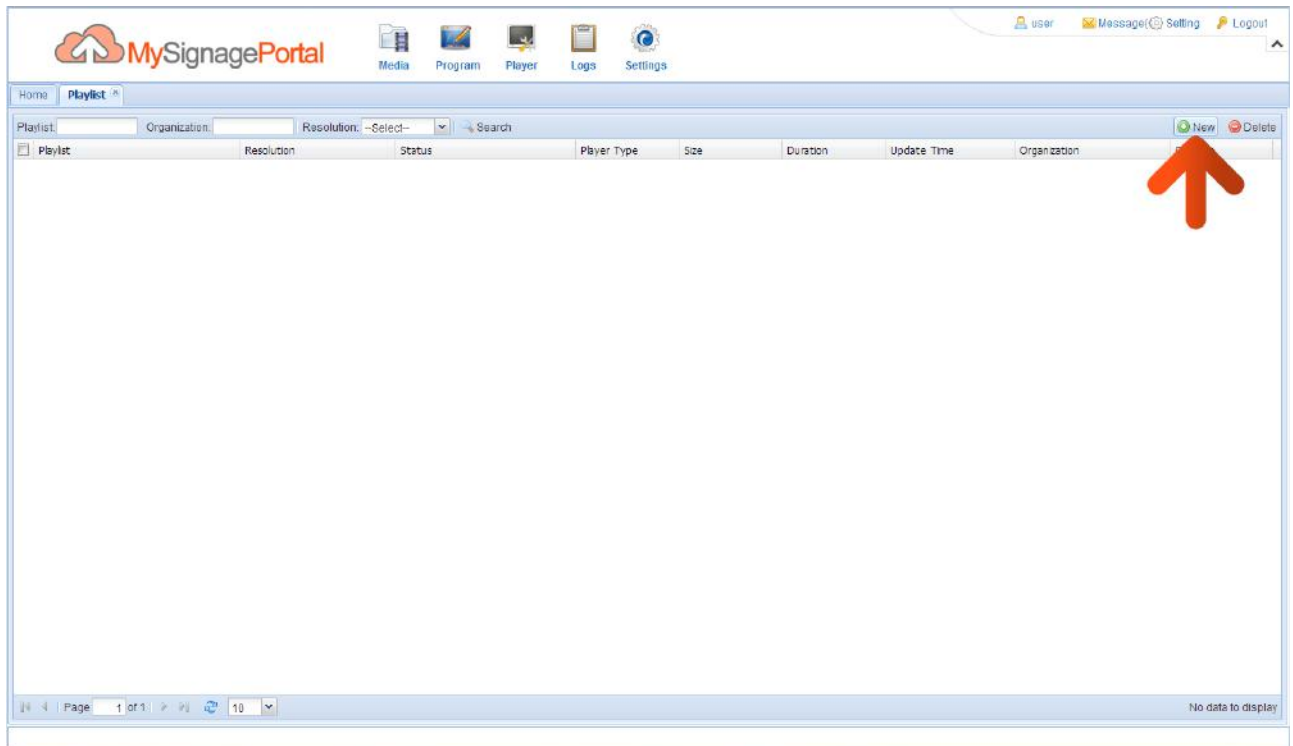
6 of 15.   You will now have a list of all the images you selected to upload. Click the "Upload" button and wait until they have all finished uploading. You can track the progress of each file by the loading bar underneath the file name.

7 of 15.   Once your images have uploaded, hover over the "Program" icon on the Top Menu then click on "Playlist".
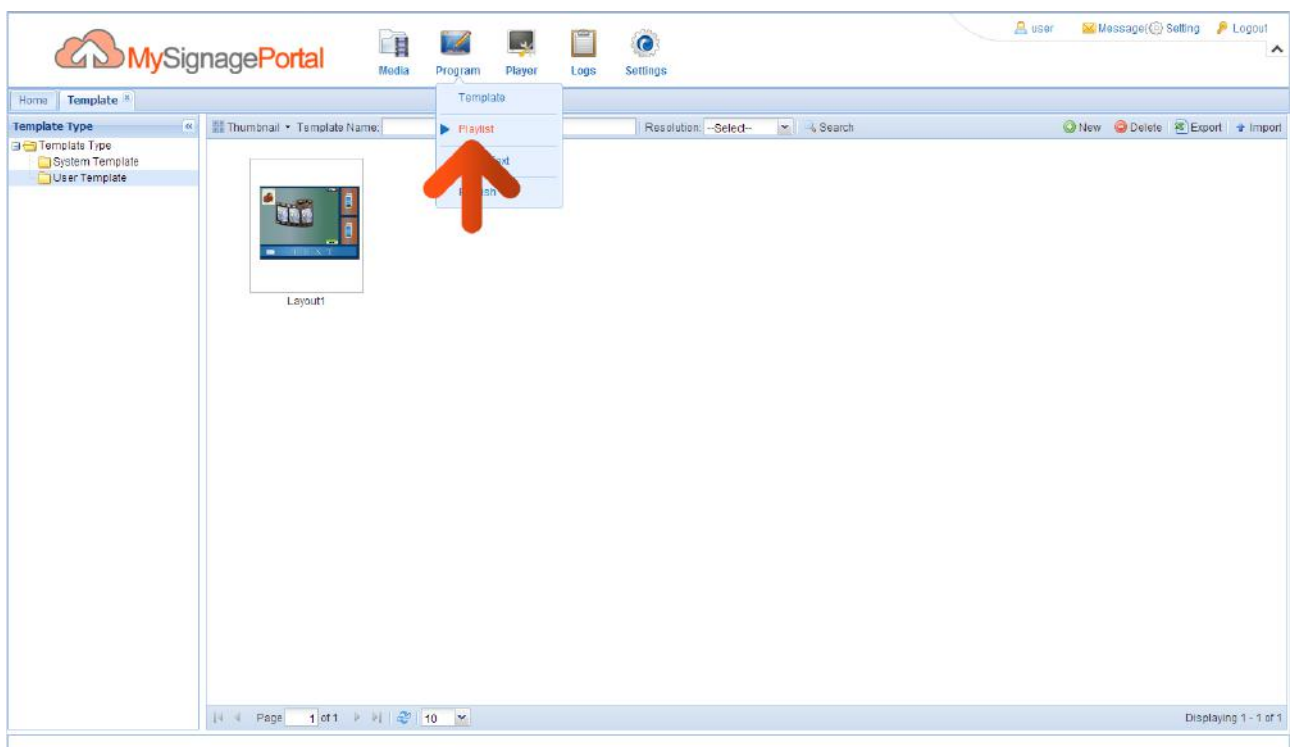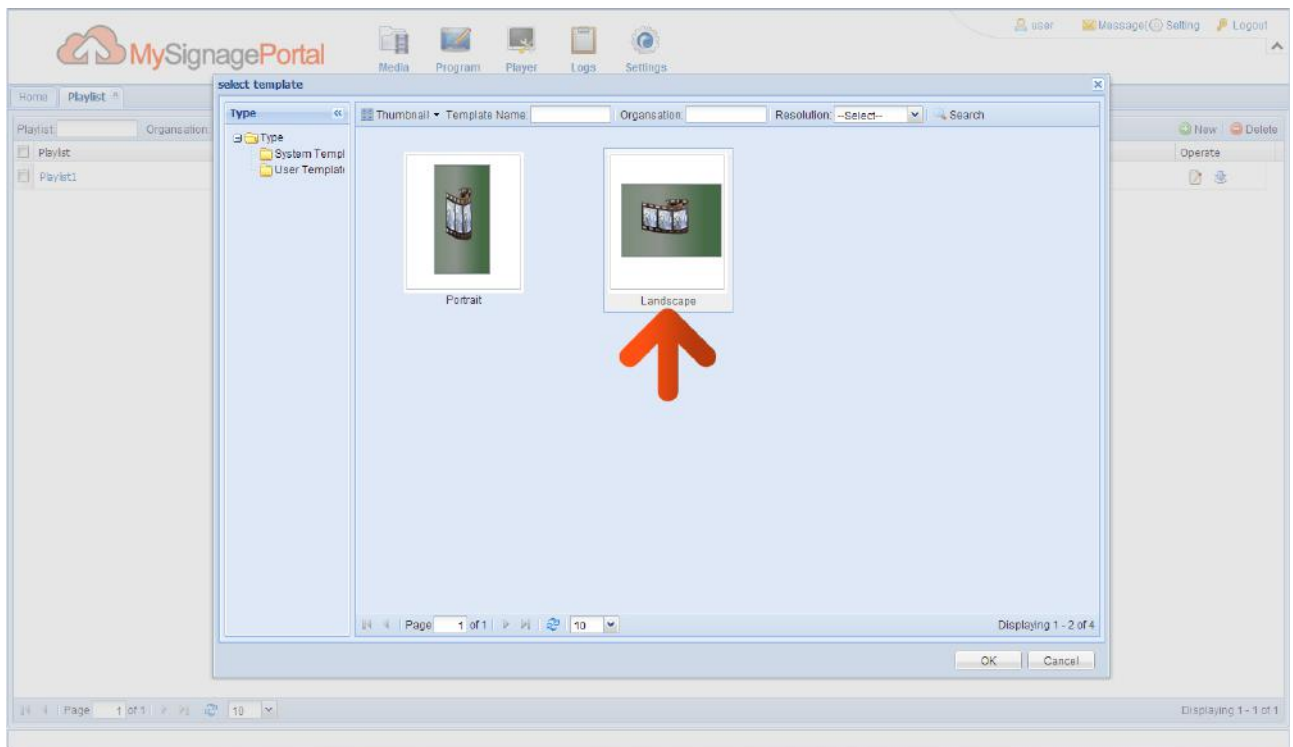
8 of 15.   Click the "New" button.

9 of 15.   You then have to select a Template. This will bring up a grid of your pre-developed templates; select the one with a plain layout called "Horizontal" and click "OK".
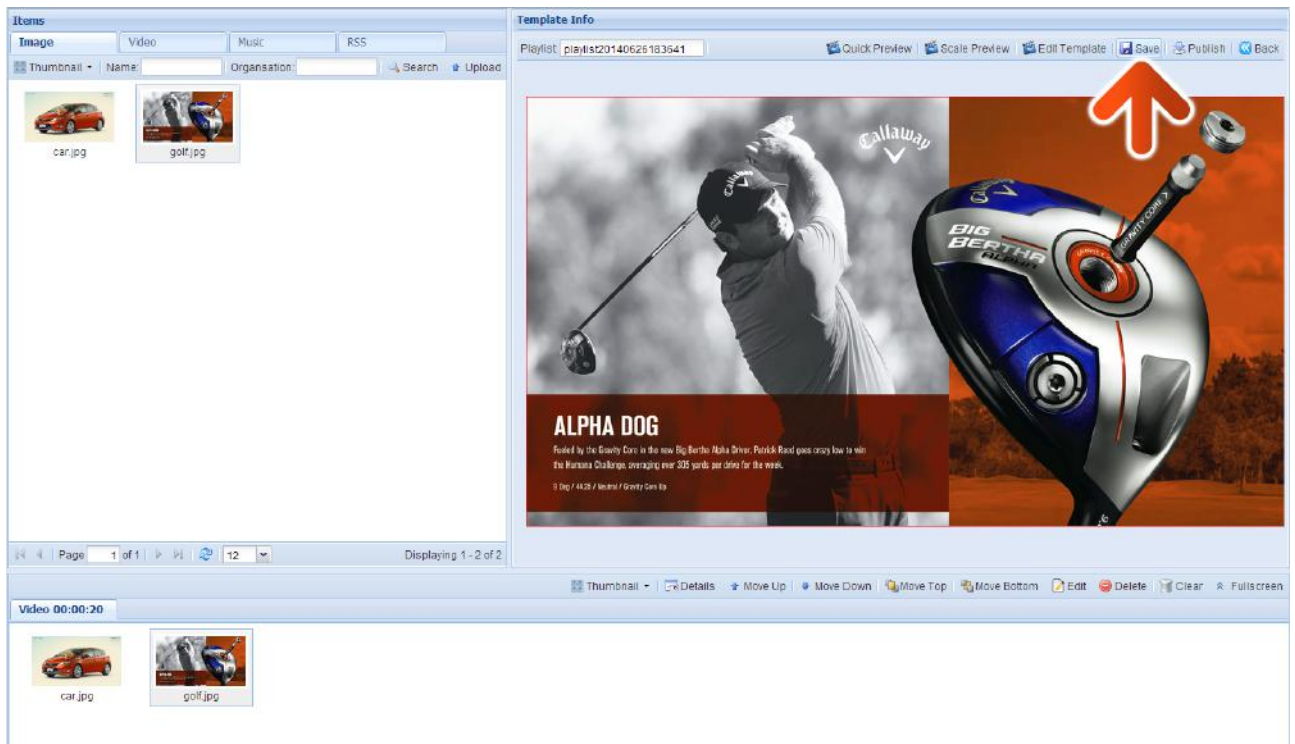**NOTE: If your player's "Screen Mode" has been changed to a Vertical orientation you must select the "Vertical" template.**
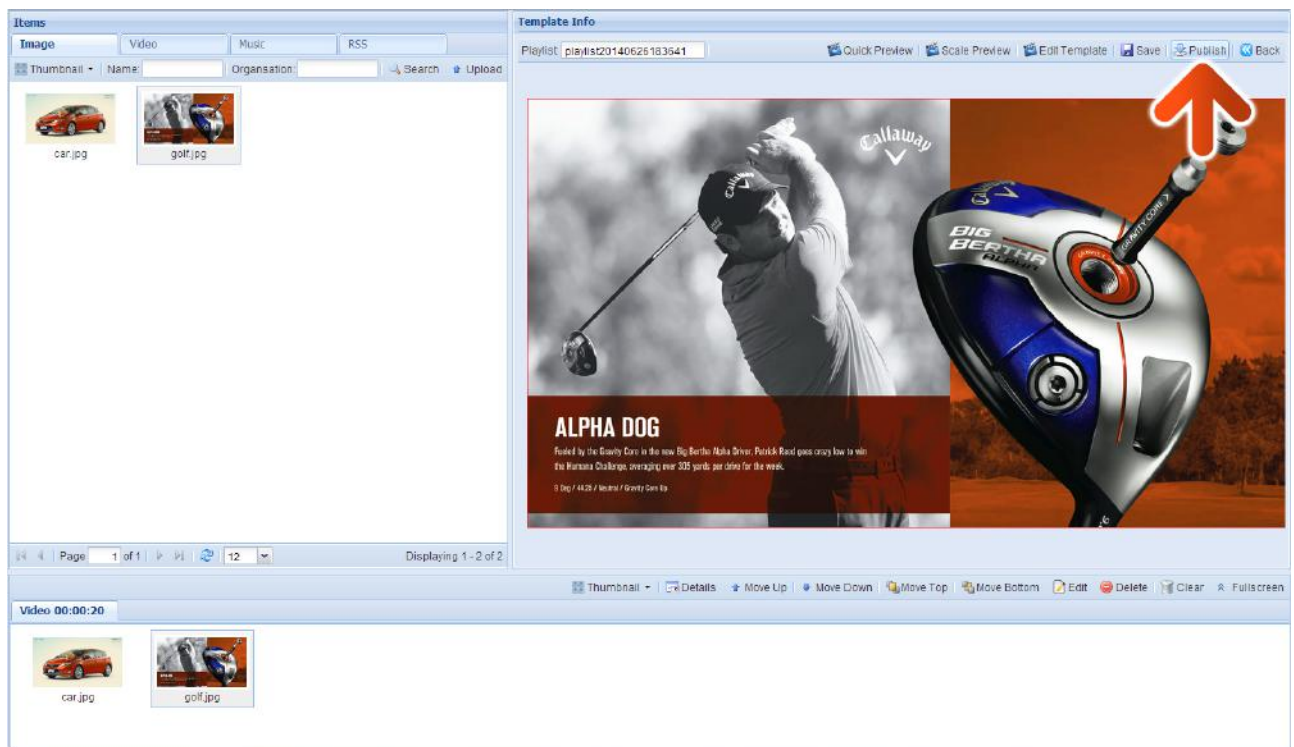
10 of 15. Drag and drop the images that you have uploaded into the bottom section.
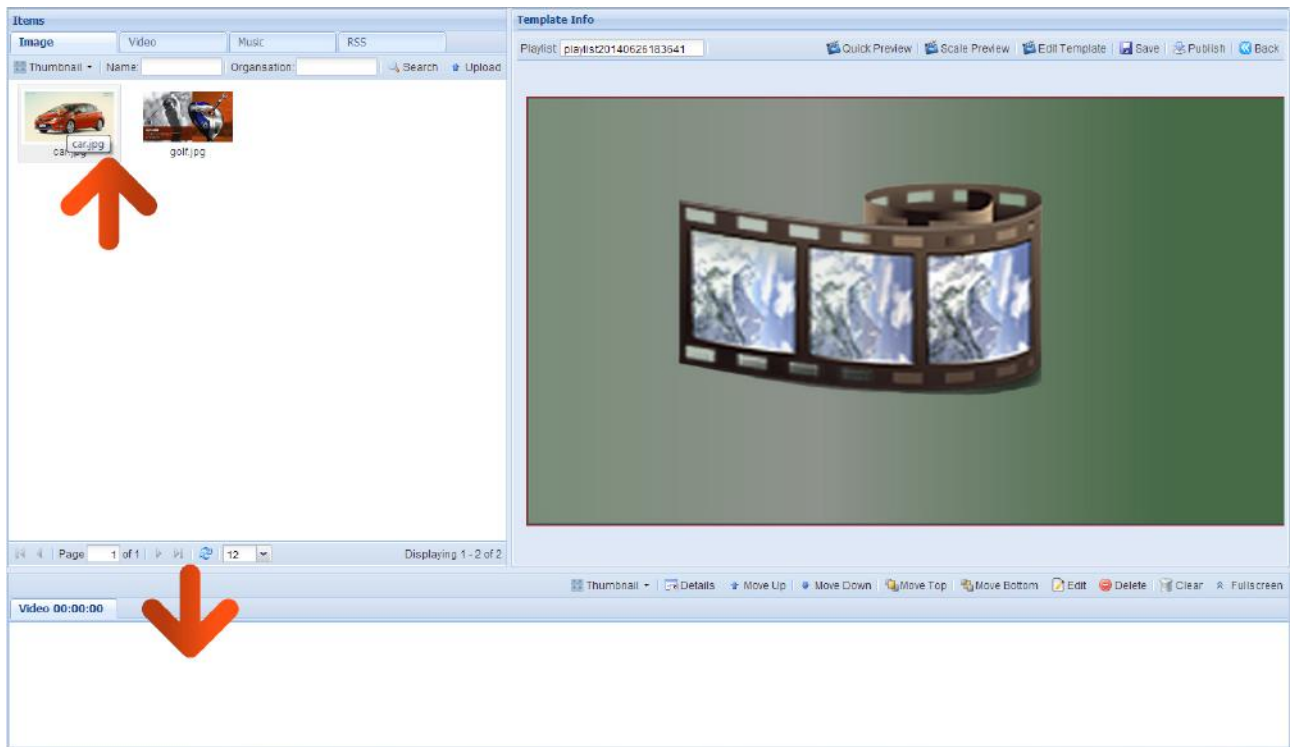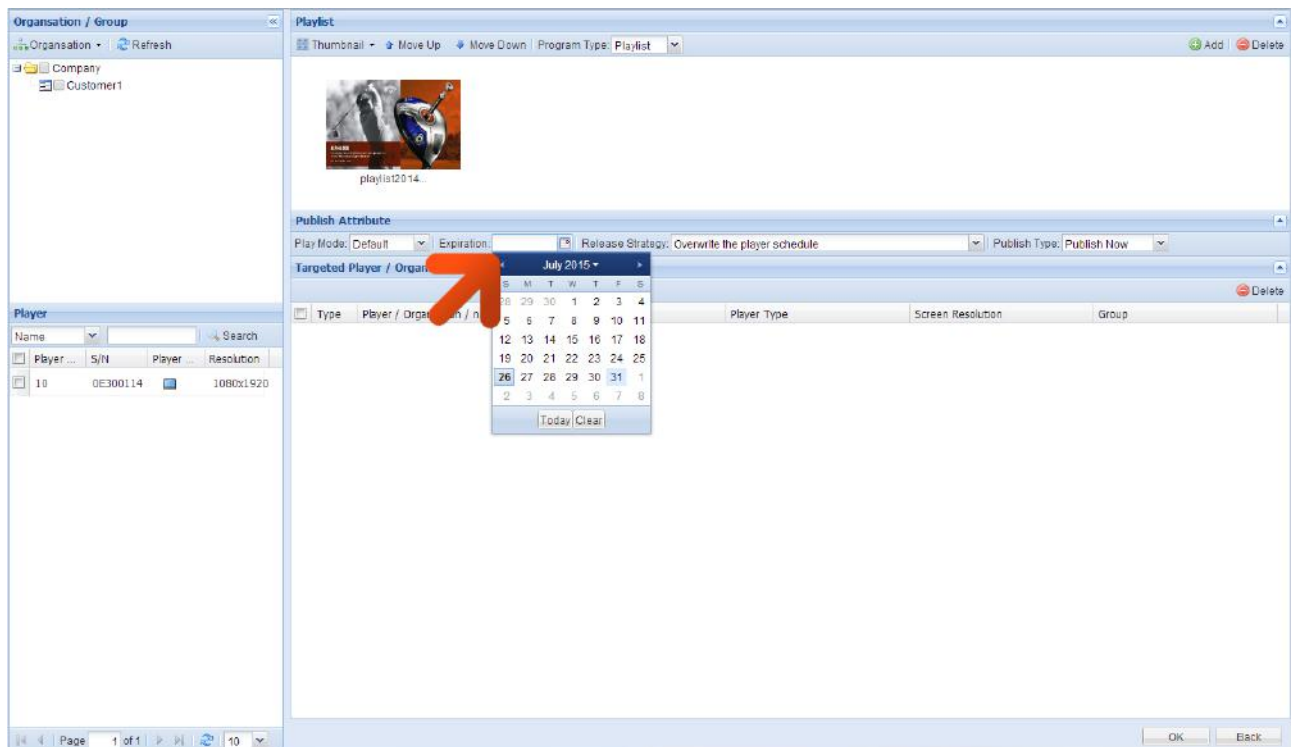

11 of 15. You will now see a list of the image files that this zone contains. Next, click "Save".
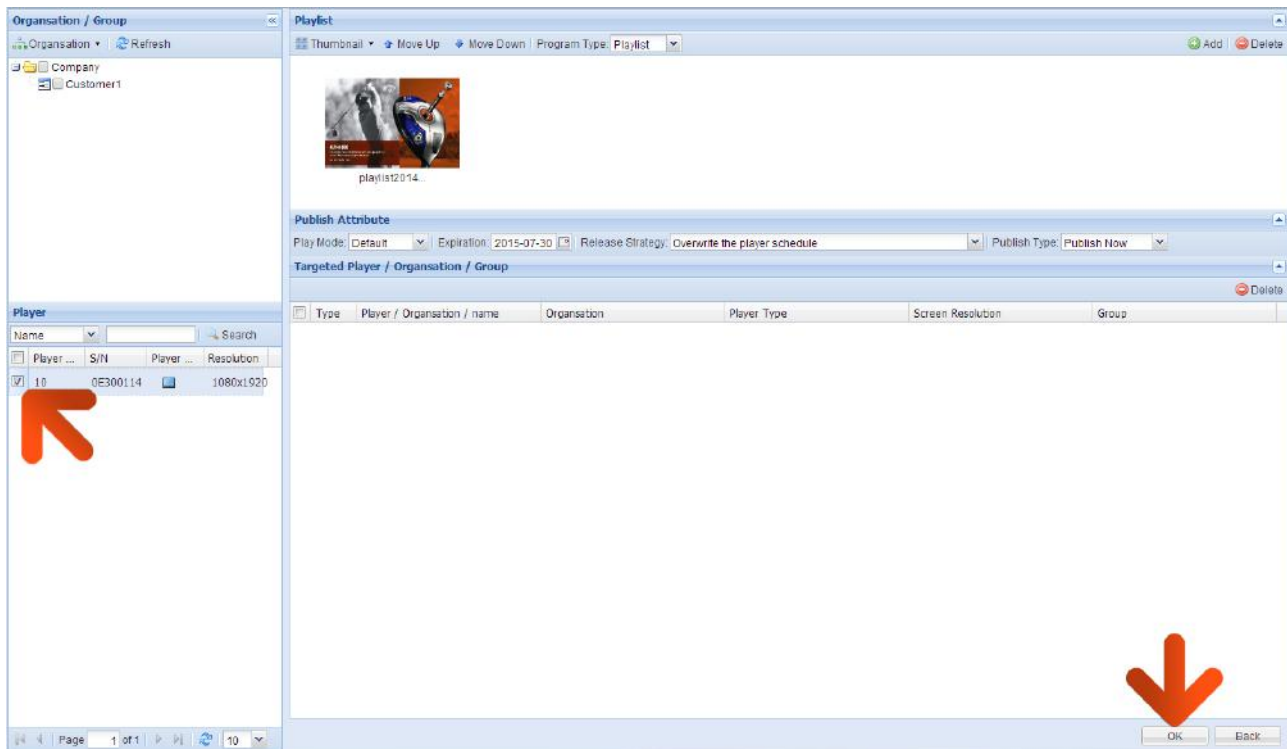
12 of 15. Then, click "Publish".

13 of 15. Click the "Expiration" field and set an expiration date of at least one year on from the current date just in case you want to refer back to this playlist in the future.

14 of 15.   Finally add the players that you would like to Publish the Playlist to by clicking the checkbox next to the name of the player. Then Click "OK".


15 of 15.   Check your screen; the two images should now be playing in a loop.

5. F.A.Qs and Troubleshooting Guide

5.1 How do I play PowerPoint presentations on my display?

You can save the PowerPoint presentation as a JPEG File Interchange Format (.JPG). Microsoft PowerPoint software allows the user to do this
1) Create or open a PowerPoint presentation.
2) Click File >Save As
3) Enter a File name
4) Click on "Save as type" scroll down and find the file extension "JPEG file interchange format", as shown in the image below.
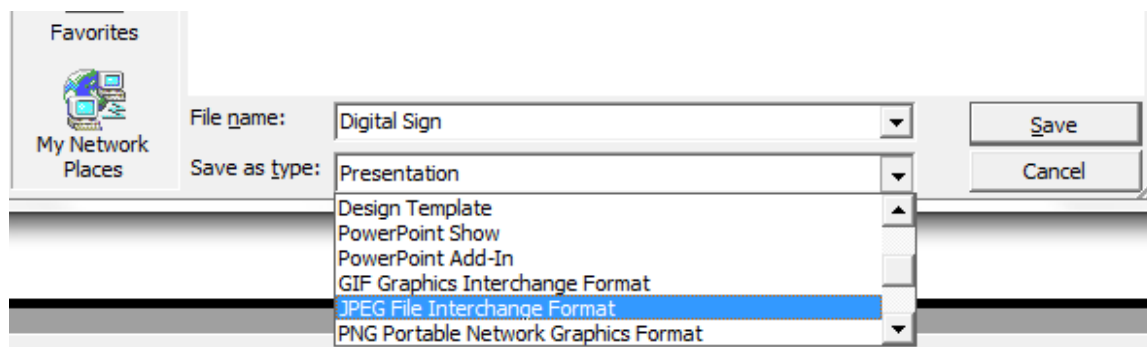
5) Click Save.
6) A message will appear asking if you would like to save all slides as JPEG's
7) Once you have selected your option, The JPEG images will be saved and are ready to use within a playlist or to upload to a storage device.
NOTE: For the best portrait resolution, you can use this PowerPoint Page Setup: Width 42.6cm; Height 24cm (16:9 Ratio)

5.2 My media file does not fit properly on the screen

This has happened because the file does not have a 16:9 aspect ratio (1920x1080). Please resize file to 1920x1080 pixels and try uploading the media onto the display once again.

5.3 My moving GIF files will not move.

As the screen recognises any .gif file as an image it will display the first frame of a moving gif for the allocated image display time.